

2020 Annual Results Announcement

March 2021



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Notes: Increase/decrease and percentage figures are derived based financials rounded to RMB millions

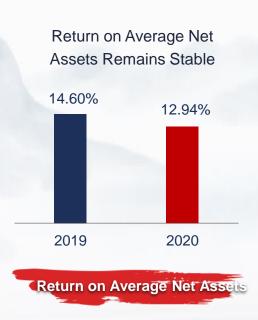


Stable Core Profitability

(RMB mn)









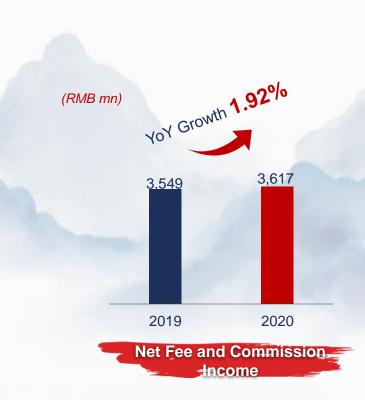
Net Interest Spread Remains Healthy

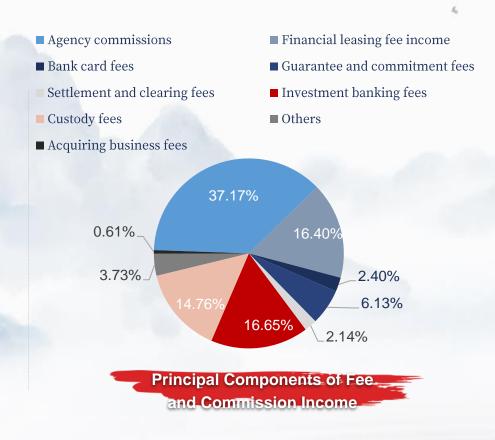






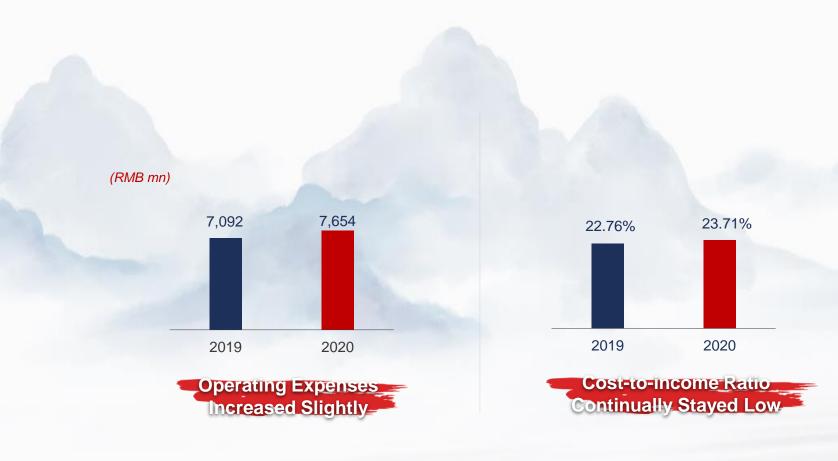
Robust Growth in Net Fee and Commission Income







Continued Leading Cost-efficiency among Peers







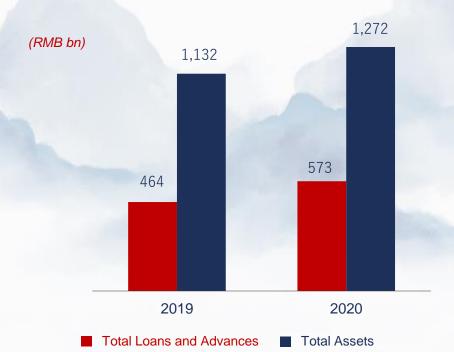
Steady Expansion of Business Scale

Total Assets: RMB **1,271.70** bn

Growth: **12.37%** YTD

Total Loans and Advances to

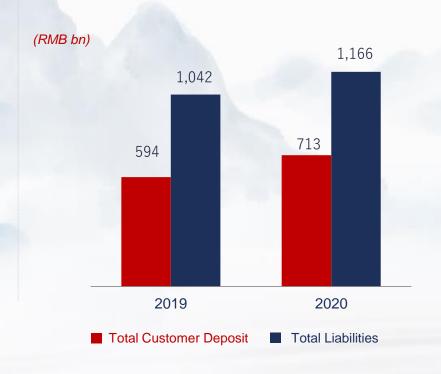
Customers Growth: 23.49%YTD



Total Liabilities: RMB 1,166.03 bn

Growth: **11.88%**YTD

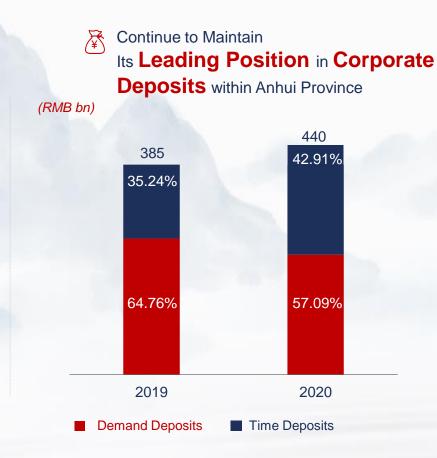
Total Customer Deposits Growth: **20.06%** YTD





Steady Growth of Corporate Banking Business





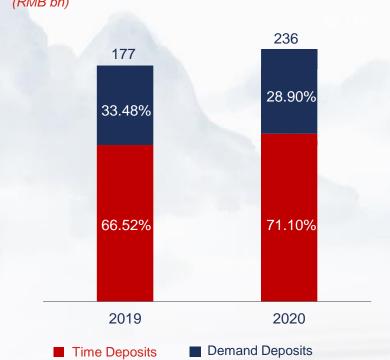


Fast Growth of Retail Banking Business



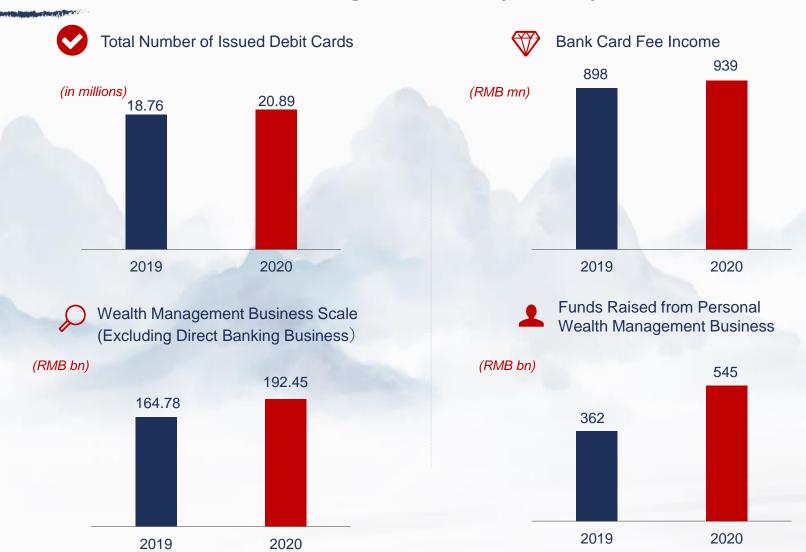


The Group's Retail Loan in Anhui Province to Reach the Market Share of **7.45%**





Fast Growth of Retail Banking Business (Cont'd)





Rapid Development of Other Businesses

International Business Maintained Steady and Rapid Growth

As at the end of 2020, international settlement amounted to US\$ 8.7 billion, up 13.62% YoY

The Bank implements the new layout and strategy of correspondent banks under the "the Belt and Road Initiative" strategy, and constantly improves the network structure of overseas correspondent banks. By the end of 2020, the number of agent banks has reached 650, and the number of overseas settlement accounts in major settlement currencies has reached 14. In addition, the anti-money laundering compliance risk management system for the overseas agent bank business has been continuously improved. The agency structure of the Bank has been continuously optimized, and the settlement channels have become increasingly perfect, so as to fully meet customers' requirements for clearing and settlement business



Electronic Banking Channels Further Improved

- As at the end of 2020, the total number of personal online banking customers amounted to **5.82** mn. The number of personal online banking transactions amounted to **456.81** mn, up **10.05%** YoY. The number of enterprise online banking transactions reached **21** mn. The transaction amount of enterprise online banking reached RMB **4,580** bn
- The total number of contracted mobile banking customers reached 6.03 mn. The number of mobile banking transactions reached 161.05 mn, up 22.57% YoY, and transaction amount accumulated to RMB1,313.82 bn, up 73.73% YoY
- By the end of 2020, the number of direct selling bank accounts exceeded **22.75** mn, the balance of personal financial assets sold as agents was RMB **3.78** bn, the cumulative transaction volume of wealth products exceeded RMB **58.85** bn, the total amount of various loans was RMB **64.49** bn, and the balance of loans was RMB **14.33** bn





Rapid Development of Other Businesses(Cont'd)



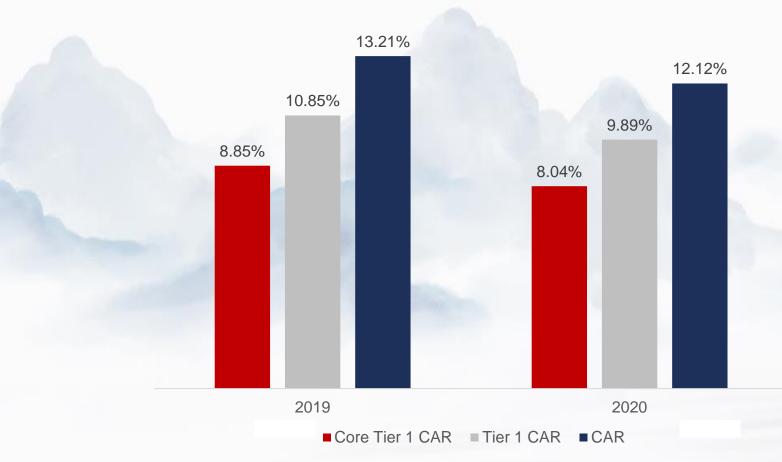






Capital Adequacy Ratios Continuously Comply with Regulatory Requirements

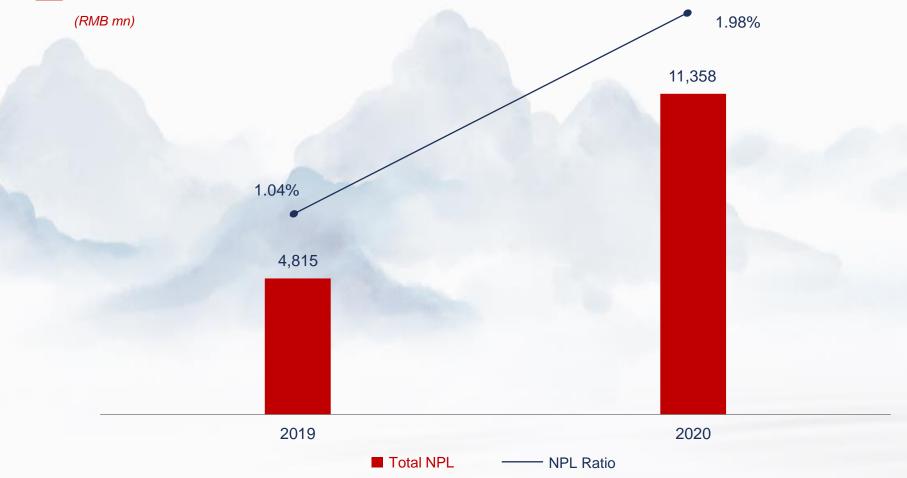






Asset Quality Remains Stable



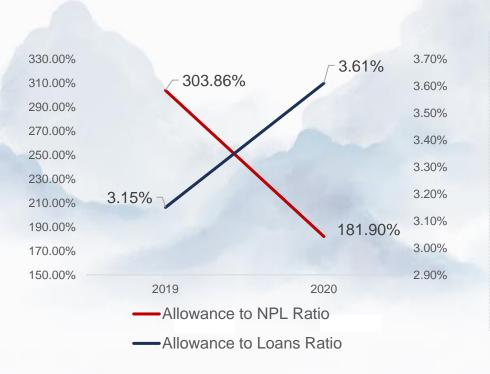


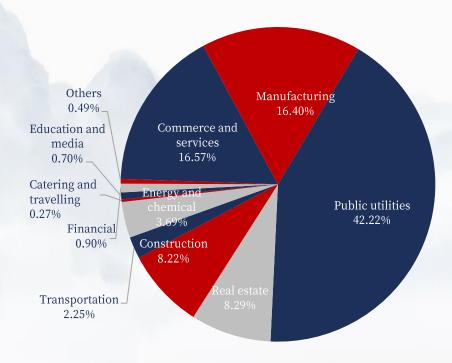


Effective Risk Management









(1) Corporate loans are classified by industry; other sectors include the planting, forestry and livestock industry and the fishery industry.







2021 Outlook – Opportunities and Challenges

With the institutional business as the body, plan the layout of new capital



Take the new pattern of double circulation as the direction, promote the development of new business



Looking ahead to 2021, the global economy is expected to grow by 5.5%, with the global economy picking up speed in the second half of the year. In 2021, the first year of the implementation of China's 14th Five-Year Plan, the government will continue to expand domestic demand, support innovative development and improve the business environment, and economic growth is likely to resume above the normal level of growth



With high quality development as the main line, to develop new customers



With digital banking as the goal, follow up and promote new technologies



Summary Financials

RMB in millions, percentage excluded	31 Dec. 2020	31 Dec. 2019		Change
Total assets	1,271,701	1,131,721	~~	12.37%
Total loans and advances	572,954	463,985	~	23.49%
Total liabilities	1,166,028	1,042,228	~	11.88%
Total customer deposits	712,953	593,834	~	20.06%
Equity attributable to shareholders of the bank	103,041	87,209	~	18.15%
Core Tier 1 capital adequacy ratio	8.04%	8.85%	~	0.81PPT
Capital adequacy ratio	12.12%	13.21%	\	1.09PPT
NPL ratio	1.98%	1.04%	~	0.94PPT
Allowance to NPL ratio	181.90%	303.86%	\	121.96PPT
Allowance to loans ratio	3.61%	3.15%	~	0.46PPT



Summary Financials (Cont'd)

RMB in millions, percentage excluded	31 Dec. 2020	31 Dec. 2019		Change
Net interest income	25,752	25,341	~7	1.62%
Net fee and commission income	3,617	3,549	~	1.92%
Operating income	32,290	31,159	~	3.63%
Profit before tax	12,083	12,301	\	1.77%
Net profit	9,921	10,062	~	1.40%
Earnings per share (RMB Yuan)	0.72	0.78	~	7.69%
Net interest margin (NIM)	2.42%	2.55%	\	0.13PPT
Cost-to-income ratio (including tax and surcharges) ⁽¹⁾	23.71%	22.76%	~	0.95PPT
Return on average assets	0.83%	0.92%	\	0.09PPT
Return on average net asset	12.94%	14.60%	\	1.66PPT

(1) Cost-to-income ratio = Operating expenses / Operating income





